

## Ordering an Ambulance

An ambulance needs to be ordered when instructed by the transport team for either a planned or an acute transfer.

Before requesting an ambulance ensure you have basic details about the infant as the operator will request some information such as:

- Baby's name and date of birth
- Day of life
- Baby's diagnosis (premature, ventilated, on CPAP etc.)

### To order the ambulance

1. Dial 9 for outside line then 999 and request ambulance when asked which service.
2. The operator will ask you to confirm your telephone number which is 0161 276 8847.
3. Inform the operator that it is a 'baby amber' request.
4. The operator will ask for the address of the emergency which is St Mary's NNMU.
5. The operator will then request the information regarding the baby and the destinations for the journey, how many staff and which trolley base is used.

### Red Trolley Base

Post Y reg  
Pre MX54 reg.  
Floor Mounted Butterfly Brackets.

### Blue Trolley Base

MX54 or Newer.

Ask the operator for the ambulance job number and give them our transfer reference number.

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